

**LICENSING SUB COMMITTEE
Thursday 14 July 2022 at 5.00pm
Council Chamber - Civic Centre**

AGENDA

1. Appointment of Chair

To appoint a Chair for this meeting.

2. Declarations of Interest

Councillors' declarations of interest (if any) in relation to any items on the agenda.

3. Summary Review - Full Summary Review Hearing for The Clock House

a) Procedure for the Meeting (Page 2)

b) Summary Review - Full Summary Review Hearing for The Clock House (Pages 3 - 73)

Membership of the Sub Committee

Councillor Nick Churchill
Councillor Clive Souter
Councillor Nancy Watson

LICENSING REVIEW HEARING – COMMITTEE PROCEDURE (Guidance)

1. Appointment of Sub Committee Chair
2. Chair's introduction and outline of procedure.
3. Outline of the case by the Licensing Team.

Officers from the Licensing Team may be asked questions at any time by Members of the Committee, or by any of the parties present, in order to clarify issues relevant to the case or relating to the Licensing Act 2003 and the Council's licensing policy.

4. Applicant's presentation of evidence.
5. The applicant may be asked questions by:
 - a) Licence holder;
 - b) Licensing Sub Committee Members.
6. Presentation of evidence from each representative:
7. Each representative in turn may be asked questions by:
 - a) Licence holder;
 - b) Licensing Sub Committee Members
8. Licence holder respond to review.

The Licence holder may be asked questions by:

- a) The Applicant;
- b) Licensing Sub Committee Members.
9. Additional comments from Licensing Team
10. The Applicant makes a closing statement.
11. Licence holder makes a closing statement.
12. Committee Members may then wish to discuss the evidence and representations made before reaching their decision. Committee Members will retire to discuss their decision. They will be accompanied by the Committee Clerk and, if requested, the Legal Advisor to the Committee.
13. The decision of the Committee, with reasons, will normally be given at the end of the hearing.
14. Notification of the decision to all parties will be confirmed in writing within 5 working days or sooner if required.

REPORT TO: **LICENSING SUBCOMMITTEE**

DATE: **14 JULY 2022**

TITLE: **SUMMARY REVIEW FULL HEARING – THE CLOCK HOUSE, 11-15 ADAMS HOUSE, HARLOW, CM20 1BE**

LEAD OFFICER: **MICHAEL PITT, ASSISTANT DIRECTOR ENVIRONMENT (01279) 446114**

CONTRIBUTING OFFICERS: **ADAM SHERWOOD, PRINCIPAL LICENSING OFFICER (01279) 446561**

RACHEL CROUCH, SENIOR LICENSING OFFICER (01279) 446015

RECOMMENDED that:

- A** Members of the Sub Committee consider the application for summary review and any relevant representations in respect of the premises licence for **The Clock House, 11-15 Adams House, The High, Harlow, Essex, CM20 1BE** and consider what steps are appropriate for the promotion of the licensing objectives.
- B** This is the full hearing to review the premises licence and shall also consider the current interim step to suspend the licence on 24 June 2022.

BACKGROUND

1. It is recommended that the Sub Committee:
 - a) Consider the application for review and any relevant representations and take such of the following steps, if any, as it considers appropriate for the promotion of the licensing objectives:
 - i) to modify the conditions of the licence;
 - ii) to exclude a licensable activity from the scope of the licence;
 - iii) to remove the designated premises supervisor from the licence;
 - iv) to suspend the licence for a period not exceeding three months; or to revoke the licence.
 - b) Decide if the interim step to suspend the premises licence on 24 June 2022 will cease to have effect.

For this purpose the conditions of a premises licence are modified if any of them are altered or omitted or any new condition is added.

2. Summary reviews can be undertaken when the police consider that the premises concerned are associated with serious crime or serious disorder (or both). The summary review process, set out under sections 53A-53D of the

2003 Act, allows interim conditions to be attached to a licence and a fast track licence review.

3. Within 48 hours of receipt of the chief officer's application, the licensing authority must give the premises licence holder and responsible authorities a notice of the review and should include a copy of the application for review and a copy of the certificate and must also consider whether it is necessary to take interim steps.
4. If the licensing authority decides to take steps at the initial interim stage:
 - a) The decision takes effect immediately, or as soon after it as the licensing authority directs; but
 - b) The licensing authority must give immediate notice of its decision and its reasons for doing so to the holder of the premises licence and the chief officer of police who made the application.
5. On 22 June 2022 at 15:11hrs, an application for a summary review was received from Kelsey Dott Licensing Officer, on behalf of the Chief Officer for Essex Police with attached the superintendents certificate. A full copy of the application and certificate is set out in Appendix C to the report.
6. On 24 June 2022, a Licensing Sub Committee was convened to consider an application for Summary Review of the Premises Licence under Section 53A of the Licensing Act 2003.
7. The Sub Committee members determined to suspend the premises licence with immediate effect until the full review hearing.
8. A copy of the decision notice is set out in Appendix E to the report.
9. This hearing is the full review of the premises licence which must take place within 28 days of the date of receipt of the application. There can be no adjournment of this hearing or delay in reaching a determination beyond the 28-day period, which for this application will end on 20 July 2022.
10. A copy of the premises licence for The Clock House, 11-15 Adams House, The High, Harlow, Essex, CM20 1BE is set out in Appendix A to the report and an area plan at Appendix B to the report.
11. The premises licence holder is Stonegate Pub Company Ltd.

ISSUES/PROPOSALS

The Application

12. On 30 June 2022, a further submission from the Chief Officer of Police was submitted as part of the Police full representation. A copy of the Supplementary Information is set out in Appendix D to the report.

13. The grounds of the Summary Review application is that in the opinion of a Senior Police Officer, the premises are associated with serious crime and serious disorder.
14. The grounds of the Summary Review application is that in the opinion of a Police Licensing Officer, the premises are associated with numerous reports of both serious crime and serious disorder. The frequency and seriousness of these incidents have also been increasing for more than 6 months now, particularly around closing time.
15. The application states that the crime and disorder, public safety and public nuisance licensing objectives have been undermined.
16. Other issues raised in the application, but not exhaustive, include:
 - a) Effectiveness of management and door supervisors in controlling the venue
 - b) Alleged that the venue's doors are locked after patrons are ejected and door staff not taking active measures to peacefully disperse patrons.
 - c) The levels of intoxication permitted and how staff deal with intoxicated persons
 - d) To deal with rising concerns, in November and December 2021, an Action Plan was agreed following engagement between Essex Police, premises management and the licence holder. The Action Plan was reviewed in March 2022 to further assist with dispersal, training on intoxication and door supervisors remaining on duty 30 minutes after the venue had closed. Undertakings given to mitigate the risks identified were not followed through.
17. The Supplementary Information also provides that following the interim steps hearing, the Premises Licence Holder has fully engaged with Essex Police with a view to agreeing a way forward.
18. Essex Police does not seek revocation or further suspension of the premises licence, but to further promote the licensing objectives, Essex Police has drawn up a list of modified conditions and opening/licensable activity hours that can be seen at para 3.11 to the Supplementary Information as set out in Appendix D to the report.
19. Following consultation on the summary review application, no representations were received from any of the other responsible authorities. However, two representations were received from interested parties/members of the public in support of the premises. A copy of the representations are set out in Appendix F to the report.

Reasons for Recommendation

20. The following steps that the licensing authority can take are, as considered appropriate for the promotion of the licensing objectives:

- a) the modification of the conditions of the premises licence;
 - b) the exclusion of a licensable activity from the scope of the licence;
 - c) the removal of the designated premises supervisor from the licence;
 - d) the suspension of the licence for a period not exceeding 3 months; and
 - e) the revocation of the licence.
21. Modification of the conditions of the premises licence can include the alteration or modification of existing conditions or addition of any new conditions, including those that restrict the times at which licensable activities authorised by the licence can take place.
22. To ensure that there are appropriate and proportionate safeguards in place at all times, the licensing authority is required to review any steps that it has taken that are in place at the time of this hearing, and consider whether it is appropriate for the promotion of the licensing objectives any steps to remain in place, or if they should be modified or withdrawn. The review of the interim steps (suspension) should take place immediately after the determination of this review has been reached.

Consultation

23. The application made has been subject to the expedited procedure. A notice of the application has been displayed/published allowing a period of ten working days from the application date for relevant representations to be made. These may be from responsible authorities or other persons, and may be 'positive' (i.e. supportive of the premises licence holder) as well as those which raise concerns in relating to promotion of licensing objectives.

Statement of Licensing Policy

24. There are no specific parts of the policy that is relevant to this hearing.

Relevant Section of the Secretary of State's Guidance

25. Section 12 relates to Summary Reviews.

Legal Considerations

26. There is a right of appeal for all parties against the review decision within 21 days of notification.
27. There is also a right of appeal against the review of the interim steps for both the licence holder and the Police.

Appendices

Appendix A - Premises Licence (A1) and Plan (A2)

Appendix B - Area Location Plan

Appendix C - Police Application for Summary Review & Certificate

Appendix D - Police Supplementary Information in Support of Summary Review

Appendix E - Copy of Licensing Sub Committee interim steps decision notice 24

June 2022

Appendix F - Interested party representations

Implications

Strategic Growth and Regeneration

As set out in the report.

Author: Andrew Bramidge, Director of Strategic Growth and Regeneration

Finance

None specific.

Author: Simon Freeman, Director of Finance and Deputy to the Chief Executive

Housing

As outlined in the report.

Author: Andrew Murray, Director of Housing

Communities and Environment

As outlined in the report.

Author: Jane Greer, Director of Communities and Environment

Governance and Corporate Services

Members must have due regard to the application for this review of the Premises License, the representations received and determine the application in accordance with the promotion of the licensing objectives. Further legal advice in relation to any aspects of this application will be provided by an Officer at the Sub Committee hearing to enable the process to be fair to all parties.

Author: Simon Hill, Director of Governance and Corporate Services

Background Papers

[Licensing Act 2003](#)

[Licensing Act 2003 Councillor's Handbook](#)

[Secretary of State's Revised Guidance issued under Section 182 of the Licensing Act 2003](#)

Glossary of terms/abbreviations used

None.



Harlow Council
 Licensing Team
 Civic Centre
 The Water Gardens
 Harlow
 Essex
 CM20 1WG

Premises Licence Harlow Council

Premises Licence Number

HARLOW/PREM/0008/29

Part 1 – Premises Details

Postal address of premises, or if none, ordnance survey map reference or description, including Post Town, Post Code

The Clock House
 11-15 Adams House
 The High
 Harlow
 Essex
 CM20 1BE

Telephone number 01279 454809

Where the licence is time limited the dates

Not applicable

Licensable activities authorised by the licence

Sale or Supply of Alcohol (both on and off the premises)
 Films (Indoors)
 Live Music (Indoors)
 Late Night Refreshment (Indoors)
 Recorded Music (Indoors)
 Provision of entertainment or similar (Indoors)

Times the licence authorises the carrying out of licensable activities

Sale or Supply of Alcohol (both on and off the premises)

Monday to Wednesday	10:00 - 23:00
Thursday	10:00 - 02:00
Friday and Saturday	10:00 - 03:00
Sunday	10:00 - 22:30

Non-Standard Timings:

The terminal hour shall be 03:00 the following day on the following notable days:

St George's Day, St David's Day, St Patrick's Day, St Andrew's Day, Burns Night, Valentines Night, Halloween, On all Bank Holidays and the Friday, Saturday and Sunday preceding all Bank Holidays, Maundy Thursday, Christmas Eve, Christmas Day and Boxing Day, 27, 28, 29 and 30 December, Bonfire Night and New Year's Day.

An additional hour to the standard and non-standard times on the day when British Summertime commences.

New Year's Eve - from the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day.

Films (Indoors)

Monday to Wednesday	07:00 - 23:00
Thursday	07:00 - 02:00
Friday and Saturday	07:00 - 03:00
Sunday	07:00 - 22:30

Non-Standard Timings:

The terminal hour shall be 03:00 the following day on the following notable days:

St George's Day, St David's Day, St Patrick's Day, St Andrew's Day, Burns Night, Valentines Night, Halloween, On all Bank Holidays and the Friday, Saturday and Sunday preceding all Bank Holidays, Maundy Thursday, Christmas Eve, Christmas Day and Boxing Day, 27, 28, 29 and 30 December, Bonfire Night and New Year's Day.

An additional hour to the standard and non-standard times on the day when British Summertime commences.

New Year's Eve - from the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day.

Live Music (Indoors)

Monday to Wednesday	10:00 - 23:00
Thursday	10:00 - 02:00
Friday and Saturday	10:00 - 03:00
Sunday	12:00 - 22:30

Non-Standard Timings:

The terminal hour shall be 03:00 the following day on the following notable days:

St George's Day, St David's Day, St Patrick's Day, St Andrew's Day, Burns Night, Valentines Night, Halloween, On all Bank Holidays and the Friday, Saturday and Sunday preceding all Bank Holidays, Maundy Thursday, Christmas Eve, Christmas Day and Boxing Day, 27, 28, 29 and 30 December, Bonfire Night and New Year's Day.

An additional hour to the standard and non-standard times on the day when British Summertime commences.

New Year's Eve - from the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day.

Late Night Refreshment (Indoors)

Thursday	23:00 - 02:00
Friday and Saturday	23:00 - 03:00

Non-Standard Timings:

The terminal hour shall be 03:00 the following day on the following notable days:

St George's Day, St David's Day, St Patrick's Day, St Andrew's Day, Burns Night, Valentines Night, Halloween, On all Bank Holidays and the Friday, Saturday and Sunday preceding all Bank Holidays, Maundy Thursday, Christmas Eve, Christmas Day and Boxing Day, 27, 28, 29 and 30 December, Bonfire Night and New Year's Day.

An additional hour to the standard and non-standard times on the day when British Summertime commences.

New Year's Eve - from the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day.

Recorded Music (Indoors)

Monday to Wednesday	10:00 - 23:00
Thursday	10:00 - 02:00
Friday and Saturday	10:00 - 03:00
Sunday	10:00 - 22:30

Non-Standard Timings:

The terminal hour shall be 03:00 the following day on the following notable days:

St George's Day, St David's Day, St Patrick's Day, St Andrew's Day, Burns Night, Valentines Night, Halloween, On all Bank Holidays and the Friday, Saturday and Sunday preceding all Bank Holidays, Maundy Thursday, Christmas Eve, Christmas Day and Boxing Day, 27, 28, 29 and 30 December, Bonfire Night and New Year's Day.

An additional hour to the standard and non-standard times on the day when British Summertime commences.

New Year's Eve - from the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day.

Provision of entertainment or similar (Indoors)

Monday to Wednesday	10:00 - 23:00
Thursday	10:00 - 02:00
Friday and Saturday	10:00 - 03:00
Sunday	10:00 - 22:30

Non-Standard Timings:

The terminal hour shall be 03:00 the following day on the following notable days:

St George's Day, St David's Day, St Patrick's Day, St Andrew's Day, Burns Night, Valentines Night, Halloween, On all Bank Holidays and the Friday, Saturday and Sunday preceding all Bank Holidays, Maundy Thursday, Christmas Eve, Christmas Day and Boxing Day, 27, 28, 29 and 30 December, Bonfire Night and New Year's Day.

An additional hour to the standard and non-standard times on the day when British Summertime commences.

New Year's Eve - from the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day.

The opening hours of the premises

Monday	07:00 - 23:20
Tuesday	07:00 - 23:20
Wednesday	07:00 - 23:20
Thursday	07:00 - 02:30
Friday	07:00 - 03:30
Saturday	07:00 - 03:30
Sunday	07:00 - 22:50

Non-Standard opening hours of the premises

The terminal hour shall be 03:30 the following day on the following notable days:

St George's Day, St David's Day, St Patrick's Day, St Andrew's Day, Burns Night, Valentines Night, Halloween, On all Bank Holidays and the Friday, Saturday and Sunday preceding all Bank Holidays, Maundy Thursday, Christmas Eve, Christmas Day and Boxing Day, 27, 28, 29 and 30 December, Bonfire Night and New Year's Day.

An additional hour to the standard and non-standard times on the day when British Summertime commences.

New Year's Eve - from the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day.

Where the licence authorises supplies of alcohol whether these are on and/or off supplies

Alcohol is supplied for consumption both on and off the Premises

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence

Stonegate Pub Company Limited
Porter Tun House
500 Capability Green
Luton
LU1 3LS

Telephone Number: N/A **Email:** N/A

Registered number of holder, for example company number, charity number (where applicable)

Reference Number FC029833

Name, address and telephone number of designated premises supervisor where the premises licence authorises for the supply of alcohol

Claire Mevo



Telephone Number: N/A

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol

Personal Licence Number: HARLOW/PERS/0649/1
Issuing Authority: Harlow Council

Signed [REDACTED] Dated: 08 July 2005
Michael Pitt [REDACTED] Re Issued: 09 January 2018
Environment and Licensing Manager

Issued by: Harlow Council, Licensing Team, Civic Centre, The Water Gardens,
Harlow, Essex, CM20 1WG

Licence reissued following an error on the premises licence

Annex 1 - Mandatory conditions

- 1.1 (1) No supply of alcohol may be made under the premises licence –
- (a) at a time when there is no designated premises supervisor in respect of the premises licence, or
 - (b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.
- (2) Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

Mandatory Condition - Permitted Price - with effect from: 28 May 2014

- 1.2 1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.
2. For the purposes of the condition set out in paragraph 1 –
- (a) “duty” is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;
 - (b) “permitted price” is the price found by applying the formula –
$$P = D + (D \times V)$$
where –
 - (i) P is the permitted price
 - (ii) D is the rate of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
 - (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
 - (c) “relevant person” means, in relation to premises in respect of which there is in force a premises licence –
 - (i) the holder of the premises licence;
 - (ii) the designated premises supervisor (if any) in respect of such a licence, or
 - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;

- (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
 - (e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.
3. Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by the sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
4. (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day (the second day) as a result of a change to the rate of duty or value added tax.
- (2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

Mandatory Condition – Irresponsible Promotions - with effect from 1 October 2014

- 1.3 (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
- (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—
- (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to—
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
 - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;

- (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
- (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
- (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

Mandatory Condition – Potable Water - with effect from 1 October 2014

- 1.4 The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

Mandatory Condition – Age Verification Policy - with effect from 1 October 2014

- 1.5 (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
- (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
- (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either-
- (a) a holographic mark, or
 - (b) an ultraviolet feature.

Mandatory Condition – Small Measures - with effect from 1 October 2014

- 1.6 The responsible person shall ensure that—
- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
- (i) beer or cider: ½ pint;

- (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - (iii) still wine in a glass: 125 ml; and
- (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
 - (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

Mandatory Condition - Exhibition of Film

- 1.7 (1) The admission of children to the exhibition of any film is to be restricted in accordance with this section.
- (2) Where the film classification body is specified in the licence, unless subsection (3)(b) applies, admission of children must be restricted in accordance with any recommendation made by that body.
- (3) Where -
 - (a) the film classification body is not specified in the licence, or
 - (b) the relevant licensing authority has notified the holder of the licence that this subsection applies to the film in question, admission of children must be restricted in accordance with any recommendation made by that licensing authority.
- (4) In this section -
 - "children" means persons aged under 18; and
 - "film classification body" means the person or persons designated as the authority under section 4 of the Video Recordings Act 1984 (c. 39) (authority to determine suitability of video works for classification).

Mandatory Condition – Door Supervision

- 1.8 Where a premises licence includes a condition that at specified times one or more individuals must be at the premises to carry out a security activity, the licence must include a condition that each such individual must be licensed by the Security Industry Authority.

Annex 2 – Conditions consistent with the Operating Schedule

General:

- 2.1 In light of the variation relevant conditions have been listed below.

The prevention of Crime & Disorder:

- 2.2 A digital CCTV system is installed at the premises and will be maintained in good working order. All images will be retained for 31 days and made available to the Police Licensing Officer on request.
- 2.3 On Fridays and Saturdays when the Premises is operating for sale of alcohol beyond 02:00 hours the following day, a minimum of three SIA registered door staff will be employed at the Premises from midnight until close. At all other times the requirement for door supervisors shall be subject to risk assessment.
- 2.4 The premises will operate a zero tolerance drugs policy.
- 2.5 Suitable beverages other than intoxicating liquor, including drinking water, shall be available at the premises.

Public Safety:

No additional steps identified.

The prevention of public nuisance:

- 2.6 Reasonable steps will be taken to recognise the needs of local residents and/or businesses and to encourage customers to leave the premises quietly.
- 2.7 Prominent notices will be displayed at the exits requesting customers to leave the premises quietly.
- 2.8 The bi-folding doors to be closed at 23:00 or the commencement of live or DJ led recorded music, whichever is earliest.

The protection of children from harm

- 2.8 We will at all times ensure that staff are trained in the importance of their responsibilities in ensuring that customers who request alcohol are over 18.
- 2.9 The premises shall at all times operate a Challenge 21 Policy to prevent any customers who attempt to purchase alcohol and who appear to the staff member to be under the age of 21 years from making such a purchase without having first provided identification.
- 2.10 Only a valid British drivers licence showing a photograph of the person, a valid passport or proof of age card showing the "pass" hologram are to be accepted as identification.

2.11 Notices advertising the Challenge 21 Policy shall be displayed in a prominent position on the premises.

Annex 3 – Conditions attached after a hearing by the licensing authority

Not applicable

Annex 4 – Plans

Attached

Premises Licence Summary Harlow Council

Premises Licence Number

HARLOW/PREM/0008/29

Postal address of premises, or if none, ordnance survey map reference or description, including Post Town, Post Code

The Clock House
11-15 Adams House
The High
Harlow
Essex
CM20 1BE

Telephone number 01279 454809

Where the licence is time limited the dates

Not applicable

Licensable activities authorised by the licence

Sale or Supply of Alcohol (both on and off the premises)
Films (Indoors)
Live Music (Indoors)
Late Night Refreshment (Indoors)
Recorded Music (Indoors)
Provision of entertainment or similar (Indoors)

Times the licence authorises the carrying out of licensable activities

Sale or Supply of Alcohol (both on and off the premises)

Monday to Wednesday	10:00 - 23:00
Thursday	10:00 - 02:00
Friday and Saturday	10:00 - 03:00
Sunday	10:00 - 22:30

Non-Standard Timings:

The terminal hour shall be 03:00 the following day on the following notable days:

St George's Day, St David's Day, St Patrick's Day, St Andrew's Day, Burns Night, Valentines Night, Halloween, On all Bank Holidays and the Friday, Saturday and Sunday preceding all Bank Holidays, Maundy Thursday, Christmas Eve, Christmas Day and Boxing Day, 27, 28, 29 and 30 December, Bonfire Night and New Year's Day.

An additional hour to the standard and non-standard times on the day when British Summertime commences.

New Year's Eve - from the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day.

Films (Indoors)

Monday to Wednesday	07:00 - 23:00
Thursday	07:00 - 02:00
Friday and Saturday	07:00 - 03:00
Sunday	07:00 - 22:30

Non-Standard Timings:

The terminal hour shall be 03:00 the following day on the following notable days:

St George's Day, St David's Day, St Patrick's Day, St Andrew's Day, Burns Night, Valentines Night, Halloween, On all Bank Holidays and the Friday, Saturday and Sunday preceding all Bank Holidays, Maundy Thursday, Christmas Eve, Christmas Day and Boxing Day, 27, 28, 29 and 30 December, Bonfire Night and New Year's Day.

An additional hour to the standard and non-standard times on the day when British Summertime commences.

New Year's Eve - from the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day.

Live Music (Indoors)

Monday to Wednesday	10:00 - 23:00
Thursday	10:00 - 02:00
Friday and Saturday	10:00 - 03:00
Sunday	12:00 - 22:30

Non-Standard Timings:

The terminal hour shall be 03:00 the following day on the following notable days:

St George's Day, St David's Day, St Patrick's Day, St Andrew's Day, Burns Night, Valentines Night, Halloween, On all Bank Holidays and the Friday, Saturday and Sunday preceding all Bank Holidays, Maundy Thursday, Christmas Eve, Christmas Day and Boxing Day, 27, 28, 29 and 30 December, Bonfire Night and New Year's Day.

An additional hour to the standard and non-standard times on the day when British Summertime commences.

New Year's Eve - from the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day.

Late Night Refreshment (Indoors)

Thursday	23:00 - 02:00
Friday and Saturday	23:00 - 03:00

Non-Standard Timings:

The terminal hour shall be 03:00 the following day on the following notable days:

St George's Day, St David's Day, St Patrick's Day, St Andrew's Day, Burns Night, Valentines Night, Halloween, On all Bank Holidays and the Friday, Saturday and Sunday preceding all Bank Holidays, Maundy Thursday, Christmas Eve, Christmas Day and Boxing Day, 27, 28, 29 and 30 December, Bonfire Night and New Year's Day.

An additional hour to the standard and non-standard times on the day when British Summertime commences.

New Year's Eve - from the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day.

Recorded Music (Indoors)

Monday to Wednesday	10:00 - 23:00
Thursday	10:00 - 02:00
Friday and Saturday	10:00 - 03:00
Sunday	10:00 - 22:30

Non-Standard Timings:

The terminal hour shall be 03:00 the following day on the following notable days:

St George's Day, St David's Day, St Patrick's Day, St Andrew's Day, Burns Night, Valentines Night, Halloween, On all Bank Holidays and the Friday, Saturday and Sunday preceding all Bank Holidays, Maundy Thursday, Christmas Eve, Christmas Day and Boxing Day, 27, 28, 29 and 30 December, Bonfire Night and New Year's Day.

An additional hour to the standard and non-standard times on the day when British Summertime commences.

New Year's Eve - from the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day.

Provision of entertainment or similar (Indoors)

Monday to Wednesday	10:00 - 23:00
Thursday	10:00 - 02:00
Friday and Saturday	10:00 - 03:00
Sunday	10:00 - 22:30

Non-Standard Timings:

The terminal hour shall be 03:00 the following day on the following notable days:

St George's Day, St David's Day, St Patrick's Day, St Andrew's Day, Burns Night, Valentines Night, Halloween, On all Bank Holidays and the Friday, Saturday and Sunday preceding all Bank Holidays, Maundy Thursday, Christmas Eve, Christmas Day and Boxing Day, 27, 28, 29 and 30 December, Bonfire Night and New Year's Day.

An additional hour to the standard and non-standard times on the day when British Summertime commences.

New Year's Eve - from the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day.

The opening hours of the premises

Monday	07:00 - 23:20
Tuesday	07:00 - 23:20
Wednesday	07:00 - 23:20
Thursday	07:00 - 02:30
Friday	07:00 - 03:30
Saturday	07:00 - 03:30
Sunday	07:00 - 22:50

Non-Standard opening hours of the premises

The terminal hour shall be 03:30 the following day on the following notable days:

St George's Day, St David's Day, St Patrick's Day, St Andrew's Day, Burns Night, Valentines Night, Halloween, On all Bank Holidays and the Friday, Saturday and Sunday preceding all Bank Holidays, Maundy Thursday, Christmas Eve, Christmas Day and Boxing Day, 27, 28, 29 and 30 December, Bonfire Night and New Year's Day.

An additional hour to the standard and non-standard times on the day when British Summertime commences.

New Year's Eve - from the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day.

Where the licence authorises supplies of alcohol whether these are on and/or off supplies

Alcohol is supplied for consumption both on and off the Premises

Name, (registered) address of holder of premises licence

Stonegate Pub Company Limited
Porter Tun House
500 Capability Green
Luton
LU1 3LS

Registered number of holder, for example company number, charity number (where applicable)

Reference Number FC029833

Name of designated premises supervisor where the premises licence authorises for the supply of alcohol

Claire Mevo

State whether access to the premises by children is restricted or prohibited

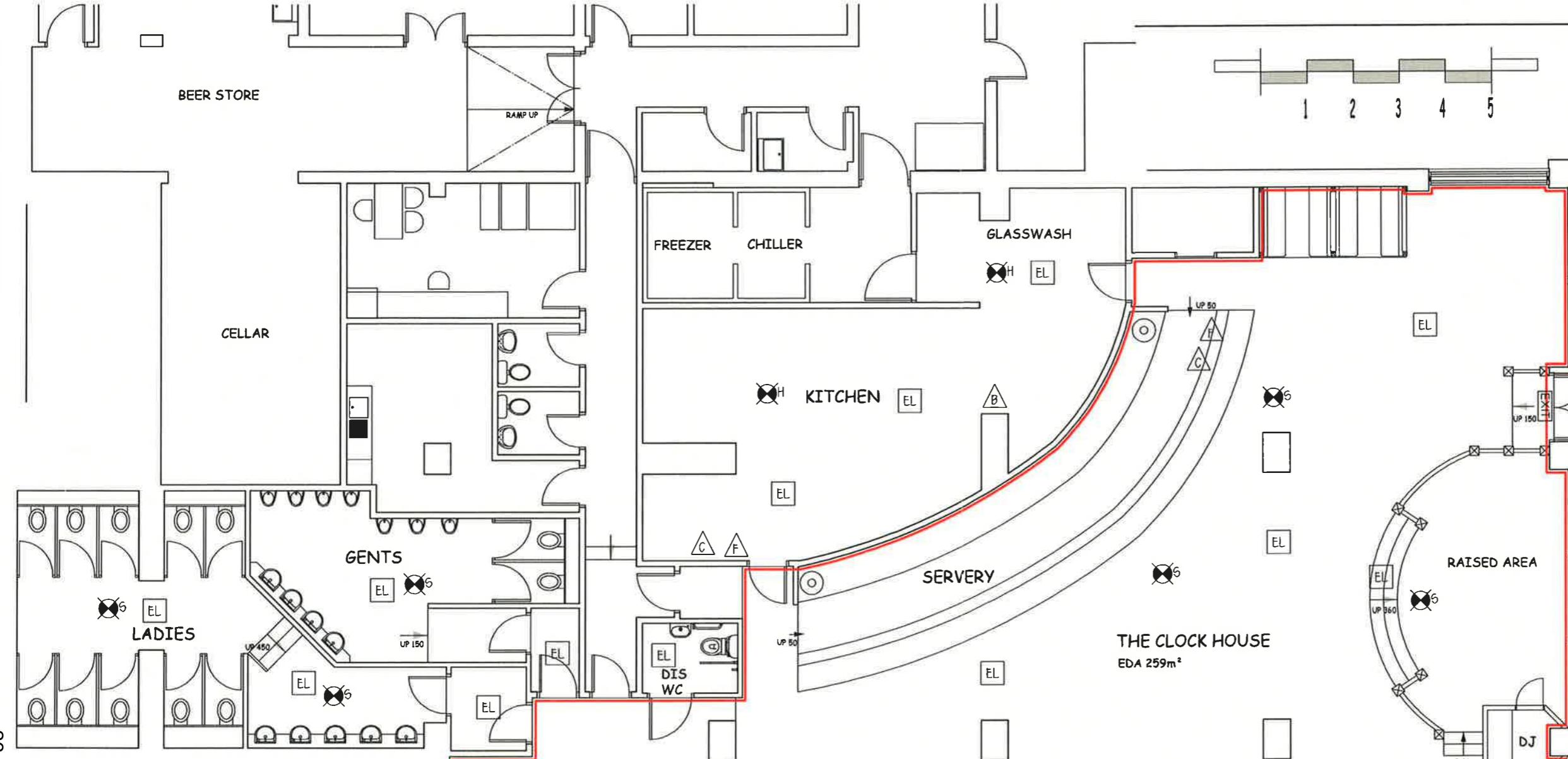
Not applicable

Signed ...
Michael P
Environment and Licensing Manager

Dated: 8 July 2005
Re Issued: 24 October 2017

Issued by: Harlow Council, Licensing Team, Civic Centre, The Water Gardens,
Harlow, Essex, CM20 1WG

Licence reissued following an error on the premises licence



26

FIRE PRECAUTION SYMBOLS

- FD30S Self closing door ("FD30S" / "FD60S")
- FD60S Maintained emergency light fitting / exit sign
- EL Emergency light fitting
- W Extinguisher - water
- F Extinguisher - foam
- C Extinguisher - carbon dioxide
- B Fire blanket
- S15 "FIRE DOOR KEEP SHUT" notice
- S14 "FIRE DOOR KEEP LOCKED" notice
- S25 "PUSH BAR TO OPEN" notice
- Alarm bell
- Alarm activate switch
- Automatic Heat Detection
- Automatic Smoke Detection
- FAP Fire alarm panel

PROPOSED GROUND FLOOR PLAN

ENTRANCE

New bi-fold doors to front.

NOTES:

Items shown on this plan which are not required by the plans regulations is for illustrative purposes only and does not form part of the license. These items may be moved at the discretion of the license holder.

The current location of fire safety equipment and other safety equipment is shown. These items may be moved where necessary and applicable in liaison with the Fire Office.

LEGEND

Licensable activities.

EXTERNAL DRINKING AREA

Appendix A

NOTE:

The Contractor is to check and verify all building and site dimensions, levels and sewer invert levels at connection points before work starts.

This drawing must be read with and checked against any structural or other specialist drawings provided.

The Contractor is to comply in all respects with the current Building Regulations whether or not specifically stated on these drawings.

This drawing is not intended to show details of foundation or ground conditions. Each area of ground relied upon to support the structure depicted must be investigated by the Contractor and suitable methods of foundation be provided.

This drawing is to be read in conjunction with all other standard Stonegate Pub Co specifications and documentation.

© This drawing remains the Copyright of McCarty Associates

mccarty associates
architects + designers

the granary
blishton lane
tidenham
chepstow
np16 7lg

tel. 01291 621502
e-mail. office@mccartyassociates.co.uk

PLEASE PRINT
IN COLOUR

A	Minor revisions requested by PA	MM	01.07.16
Rev.		By	Date

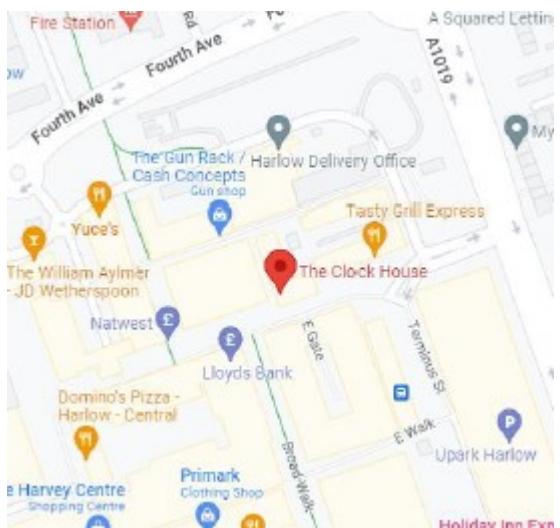
stonegate
PUB COMPANY
500 Capability Green
Luton
LU1 3LS

Brand
PP

Site
**YATES, HARLOW
(THE CLOCK HOUSE)**

Title
LICENSING PLAN

Project Manager/ Checked	Drawn By MP	Scale 1:50 @ A1 1:100 @ A3	Date JUN 16
Arch./Des. McCarty Associates	Drawing Number MC672-204	Rev. A	



Application for summary licence review



Harlow Council, Civic Centre, Water Gardens, Harlow, Essex. CM20 1WG

Licensing Authority premises licence number (optional): HARLOW/PREM/0008/29

Application for the review of a premises licence under section 53A of the Licensing Act 2003 (premises associated with serious crime or disorder)

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing the form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. **Use additional sheets if necessary.**

I Kelsey Dott [on behalf of] the chief officer of police for the Essex Police area apply for the review of a premises licence under section 53A of the Licensing Act 2003.

1. Premises details:

Postal address of premises, or if none or not known, ordnance survey map reference or description:

THE CLOCK HOUSE, 11 - 15 ADAMS HOUSE, THE HIGH,

Post town: HARLOW

Post code (if known): CM201BE

2. Premises licence details:

Name of premises licence holder (if known): STONEGATE PUB COMPANY LIMITED

Number of premises licence holder (if known): HARLOW/PREM/0008/29

3. Certificate under section 53A(1)(b) of the Licensing Act 2003 [Please read guidance note 1]:

I confirm that a certificate has been given by a senior member of the police force for the police area above that in his opinion the above premises are associated with serious crime or disorder or both, and the certificate accompanies this application.

(Please tick the box to confirm)

RESTRICTED

4. Details of association of the above premises with serious crime, serious disorder or both:
[Please read guidance note 2]

For a period in excess of six months, Essex Police has received numerous reports of violent crime and disorder featuring this premises. The frequency and seriousness of these incidents has been rapidly increasing. The most significant and recent of these are detailed below.

1. On the 18th June 2022 around 03.15 a.m. police were called to a fight outside the premises where one person suffered a fractured skull and another a broken leg.
2. On the 28th May 2022 around 03.05 a.m. police were called to outside the premises and recorded 4 separate violent crimes which are being investigated.
3. On the 1st May 2022 around 03.27 a.m. police were called to outside the premises for what was described as a large fight. 4 separate violent crimes have been recorded and are being investigated.
4. On the 30th April 2022 around 03.00 a.m. police were called to a report of 40 persons fighting outside the premises. On arrival a report of a violent crime was recorded.

The most recent serious incidents have all taken place around closing time with allegations that patrons have been ejected and the venue's doors locked with door staff not taking active measures to peacefully disperse patrons.

Between December 2021 and 18th June 2022 police have recorded at least 17 incidents of violent crime associated with this premises and have significant concerns about how the premises is operated – including the levels of intoxication permitted at the venue, how its staff deal with intoxicated persons and the effectiveness of the management and door supervisors in controlling the venue. Ahead of the hearing Essex Police will provide fuller details of these violent crimes. However - it is clear that the crime and disorder, public safety and public nuisance objectives of the Licensing Act 2003 have been undermined.

In an effort to deal with these issues the police have previously engaged with the premises management and the licence holder. For instance in November 2021 following a meeting with the premises management, Essex Police suggested the venue should introduce an identity scan product as a condition of entry and all patrons should be searched after 23.00 hours; it was suggested a licence variation should be submitted by the venue. No such variation was submitted.

In December a virtual meeting was held with Stonegate management and police concerns were again raised and an action plan was agreed with Stonehouse. Matters did not improve and in March 2022 the action plan was reviewed with a view to dealing with dispersal, training on intoxication and door supervisors remaining on duty for 30 minutes after the venue has closed to the public.

In the opinion of the Chief Officer of Police the premises management have failed to implement agreed measures within the action plan, particularly those aspects relating to the prevention of intoxication, measures to disperse patrons and SIA door staff remaining in the vicinity of the premises once the premises has closed.

The premises currently advertises Friday and Saturday night events (this weekend billing them as pay weekend parties) with a live DJ from 2100 - 0300 hours, free entry before 2130 hours, 2-4-1 cocktails all weekend and 2 bombs for £5. Since its conversion from a Yates Wine Lodge pub, the venue has become a destination venue for persons from Harlow and north London - it is the only venue in the town centre open until 0300 and clearly this is having a detrimental effect on crime and disorder. The incentive to arrive before 2130 (and to remain until 0300) together with the drinks promotions gives credence to the notion that the premises management aim to sell alcohol without regard to the level of intoxication of its patrons, the violent conduct of intoxicated patrons and the effect this has on the town centre.

With a substantial increase in the number and severity of violent incidents and with the premises management having failed to take those actions previously suggested by the police to minimise the risk this premises presents - the police find that immediate action by way of a summary/expedited review is necessary to impose interim steps to protect the public from immediate harm.

Essex Police will expand upon its representations and may submit further documentary evidence ahead of a hearing; in the meantime I have (in accompanying documents) enclosed a list of nearby

licensed premises detailing their licensing hours and a, brief, summary of some of the incidents referred to above.

INTERIM STEPS SOUGHT BY ESSEX POLICE

Essex Police would invite the licensing sub-committee to suspend the premises licence as 'interim steps' ahead of a full hearing and provide an opportunity to the premises licence holder to work with the police to agree operating hours, conditions and operating procedures which may be brought forward at a full hearing for a sub-committee to consider.

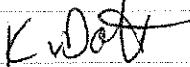
ALTERNATIVE INTERIM STEPS IF SUSPENSION CONSIDERED INAPPROPRIATE

Should the licensing authority feel that a licence suspension is not appropriate then it is invited by Essex Police to consider imposing the below alternative 'interim steps' ahead of a full licensing hearing.

Those (alternative) interim steps suggested are as follows:

1. No live or recorded music of any type shall be permitted between the hours of 23.00 and 08.00 (imposed as a condition);
2. The opening hours of the premises shall be amended to 07.00 to 23.20 hours on a Thursday, Friday or Saturday (in line with existing permitted opening hours in place for Monday to Wednesday) (imposed as a modification of the existing condition that forms part of the operating schedule);
3. The terminal hour for all licensable activity (including the sale of alcohol) shall be amended to 23:00 on all days (save Sunday which will remain as 22.30 hours) (imposed as a modification of the existing condition that forms part of the operating schedule);
4. There shall be no offers of alcohol being sold on a discounted basis (e.g. 2-4-1, 'happy hour' etc.) at any time (imposed as a new condition);
5. The opening hours and terminal hour of the premises (set out at 2 & 3) above will apply to notable days and New Year's Eve (i.e. there will be no non-standard timings) and
6. The current designated premises supervisor is removed from the licence

Essex Police would request that if any interim steps are imposed that they take immediate effect under section 53B(5) of the Licensing Act 2003.

Signature of applicant: K. Dott 

Date: 22.06.22

Capacity: LICENSING OFFICER

5. Contact details for matters concerning this application:

Address: LICENSING DEPARTMENT (ALCOHOL & GAMBLING)
ESSEX POLICE
BLYTH'S MEADOW
BRAINTREE
ESSEX
CM7 3DJ

Telephone number(s): 01245 452035

Email: Licensing.applications@essex.police.uk

Notes for guidance:

1. A certificate of the kind mentioned in the form must accompany the application in order for it to be valid under the terms of the Licensing Act 2003. The certificate must explicitly state the senior officer's opinion that the premises in question are associated with serious crime, serious disorder or both. Serious crime is defined by reference to section 81 of the Regulation of Investigatory Powers Act 2000. In summary, it means:

- conduct that amounts to one or more criminal offences for which a person who has attained the age of eighteen and has no previous convictions could reasonably be expected to be sentenced to imprisonment for a term of three years or more; or
- conduct that amounts to one or more criminal offences and involves the use of violence, results in substantial financial gain or is conduct by a large number of persons in pursuit of a common purpose. Serious disorder is not defined in legislation, and so bears its ordinary English meaning.

2. Briefly describe the circumstances giving rise to the opinion that the above premises are associated with serious crime, serious disorder, or both.

Premises Name:

Name of Designated Premises Supervisor:

Premises address:

Summary Review – Superintendent's certification



Certificate under Section 53A (1)(b) of the Licensing Act 2003

Certifying officers name: MARK BARBER

Rank & PIN: T/ SUPERINTENDENT, 3407

Signature:

Stationed at: WEST LPA

Date: 22.06.22

Time: 08:50

I hereby certify that in my opinion the premises described below are associated with serious crime (*see note below) / serious disorder / both serious crime and serious disorder (delete as applicable)

I am giving this certificate because I am of the opinion that other procedures under the Licensing Act 2003 are in appropriate because;

For a period in excess of six months, Essex Police has received numerous reports of violent crime and disorder featuring this premises. The frequency and seriousness of these incidents has been rapidly increasing. The most significant and recent of these are detailed below.

1. On the 18th June 2022 around 03.15 a.m. police were called to a fight outside the premises where one person suffered a fractured skull and another a broken leg.
2. On the 28th May 2022 around 03.05 a.m. police were called to outside the premises and recorded 4 separate violent crimes which are being investigated.
3. On the 1st May 2022 around 03.27 a.m. police were called to outside the premises for what was described as a large fight. 4 separate violent crimes have been recorded and are being investigated.
4. On the 30th April 2022 around 03.00 a.m. police were called to a report of 40 persons fighting outside the premises. On arrival a report of a violent crime was recorded.

Between December 2021 and 18th June 2022 police have recorded at least 17 incidents of violent crime associated with this premises and have significant concerns about how the premises is operated – including the levels of intoxication permitted at the venue, how its staff deal with intoxicated persons and the effectiveness of the management and door supervisors in controlling the venue.

In an effort to deal with these issues the police have previously engaged with the premises management and the licence holder. For instance in November 2021 following a meeting with the premises management, Essex Police suggested the venue should introduce an identity scan product as a condition of entry and all patrons should be searched after 23.00 hours; it was suggested a licence variation should be submitted by the venue. No such variation was submitted. In December a virtual meeting was held with Stonegate management and police concerns were again raised. Matters did not improve and in March 2022 an action plan was agreed upon with a view to dealing with dispersal, training on intoxication and door supervisors remaining on duty for 30 minutes after the venue has closed to the public.

The most recent serious incidents have all taken place around closing time with allegations that patrons have been ejected and the venue's doors locked with door staff not taking active measures to peacefully disperse patrons.

RESTRICTED

A brief description of why standard review processes are inappropriate e.g. degree of seriousness of the crime/disorder, past history of non-compliance etc. may be helpful but this is not a legal necessity for the issue of a certificate and will be outlined within any application for review, should one subsequently be applied for. Applications are usually sought when 'interim steps' are considered necessary before a review hearing takes place.

There is no requirement to list all occurrences or provide the detail of each occurrence; the sole requirement is that an honest opinion is held that the premise is associated with serious crime/disorder. A single incident may be the trigger for a certificate if it is serious enough. The issue of a certificate does not mean the police MUST apply for a review.

*NOTE: Serious crime includes any criminal conduct that involves the use of violence; serious disorder is not defined and should be given its ordinary meaning.

Premises Name: THE CLOCK HOUSE

Name of Designated Premises Supervisor: MISS CLAIRE MEVO

Premises address: 11 – 15 ADAMS HOUSE, THE HIGH, HARLOW. CM20 1BE

Premises Licence No. if known HARLOW/PREM/0008/29

Summary of recent most significant incidents recorded by police involving the Clockhouse (note: this list is not exhaustive).

Date /Time	Incident	Result
Sat 18 Jun 2022 03:22	Large fight outside whereby 1 male suffered a fractured skull and another a broken leg. Police were called to this by ambulance and treated the incident as an Affray. The male with the fractured skull was put into an induced coma (not life threatening)	Police arrested 2 males relating enquiries on going
Sat 28 May 2022 22:01:29	Victim & friend pushed over and suffered a broken ankle.	Ongoing Police investigation
Sat 28 May 2022 03:09	CCTV operator alert Police to a fight at the premises. Where a female has been carried away.	1 arrested. Numerous assaults were reported to police by victims/witnesses.
Sat 28 May 2022 02:17:27	CCTV operator alert Police to a fight at the premises. Male observed punching another male.	Police attended all parties had left prior.
Sun 08 May 2022 20:16:43	Drunk male armed with a glass outside of the premises threatening people, and had a glass of alcohol in his hand.	Male detained
Sun 01 May 2022 03:27	Large disturbance outside premise one. Number of customers assaulted.	Police attended, 3 x ABH and 1 x Common assault recorded.
Sat 30 Apr 2022 03:02	40 persons fight at the premises was reported to police by staff. Member of the public reported that door staff did not intervene in the incident. BWV footage shows people congregating in Market Square no staff or door implementing dispersal policy.	1 x male arrested. Victim sustained ABH level injuries
Sun 03 Apr 2022 02:33:15	Victim reported while at the premises she was attacked by 5 suspects. It is alleged door staff did not intervene and refused to assist victim.	ABH injury recorded
Fri 25 Mar 2022 23:27:39	CCTV operator reported door staff had retrieved a machete from a male attempting entry.	Suspect arrested for offensive weapon. (Positive action by venue)
Sat 19 Mar 2022 21:36:44	Male assaulted at the premises receiving a gash to the head. Staff confirmed that	No update

	the male was assaulted and that a security guard from the premises took him to hospital.	
Fri 11 Mar 2022 23:44	Victim reported whilst in the toilet a security guard kicked in the toilet door which hit the victim in the head. The suspect also apologised to the victim.	Common assault crime report recorded
Sun 06 Mar 2022 03:22	While at premises victim got into an altercation with another group. While outside was assaulted and received a fractured eye socket.	GBH crime report recorded
Sat 05 Mar 2022 02:52	Staff reported that a female entered back of house and assaulted staff, manager and 2 members of door staff. Staff member and Manager were pushed by the female.	2 x Common Assault reports recorded
Sat 19 Feb 2022 21:20:56	CCTV operators reported 10 persons were trying to break into the premises via the fire escape after they were refused entry.	Police attended, no offences established
Sat 29 Jan 2022 01:25	Suspect assaulted door staff as a result of being charged for entry into the premises	Common assault crime report recorded
Sun 23 Jan 2022 21:23	Disturbance with a group of 15-20 persons at the premises. Police stated that all members of the group were highly intoxicated. No door staff were on duty at the premises.	
Sat 22 Jan 2022 01:03	Unconscious female outside of premises. Investigation revealed fight had happened inside of the premises and spilled outside. Resulting in ABH level injuries. Noted by attending officers no sign of dispersal nor no door staff outside of the premises.	ABH crime report recorded
Sat 15 Jan 2022 01:03	Victim reported a glass had been thrown at her causing a graze to her head. Attending Officer's BWV footage shows no door staff dispersing groups of customers outside of the premises	ABH crime report recorded
Fri 11 Jan 2022 20:46:50	Reports of a male armed with a broken bottle threatening Police attended and located the male who had a cut on his cheek. He confirmed that there was a fight outside of the premises.	None available

Premises with on sales of alcohol in close proximity to the Clock House – Harlow

All the below premises are situated within Harlow Town Centre, opening times are shown for comparison with The Clockhouse opening hours:

- **P5 Lounge (Restaurant)** – 17 EAST GATE, HARLOW, ESSEX, CM20 1HP:
Sale of alcohol times are Mondays-Wednesdays until 23:30, Thursdays until 01:00, Fridays-Saturdays until 01:30 and Sundays until 23:30.
Distance from the Clock House to this premises is: 325ft
(Approximately a 1 minute walk).
- **Greek Flavours (Restaurant)** - 3 EAST GATE, HARLOW, ESSEX, CM20 1HP:
Sale of alcohol times are Mondays-Sundays until 00:30.
Distance from the Clock House to this premises is: 0.1miles
(Approximately a 2 minute walk).
- **Amber Restaurant (Restaurant)** – 4 THE ROWS, HARLOW, ESSEX, CM201BX:
Sale of alcohol times are Mondays-Thursdays until 23:00, Fridays-Saturdays until 01:00 and Sundays until 23:00.
Distance from the Clock House to this premises is: 0.2 miles
(Approximately a 3 minutes walk).
- **Yuces (Restaurant)** - 1 THE ROWS, HARLOW, ESSEX, CM20 1BX:
Sale of alcohol times are Mondays-Wednesdays until 01:00, Thursdays until 03:00, Fridays-Saturdays until 04:00 and Sundays until 02:00.
Distance from the Clock House to this premises is: 0.2miles
(Approximately a 4 minute walk).
- **William Aylmer (Pub)** - AYLMER HOUSE KITSON WAY, HARLOW, ESSEX, CM20 1DG:
Sale of alcohol times are Mondays-Thursdays until 00:30, Fridays and Saturdays until 01:00 and Sundays until 00:30.
Distance from the Clock House to this premises is: 0.2 miles
(Approximately a 4 minute walk).
- **King Du (Restaurant)** - 1-3 WESTGATE HOUSE WEST SQUARE, HARLOW, ESSEX, CM20 1JJ:
Sale of alcohol times are Mondays-Wednesday until 00:00, Thursdays until 01:00, Fridays-Saturdays until 02:00 and Sundays until 00:00.
Distance from the Clock House to this premises is: 0.2 miles
(Approximately a 4 minute walk).

- **Harlow Bowl (Bowling Alley)** – 32B TERMINUS STREET, HARLOW, ESSEX, CM20 1EY:
 Sale of alcohol times are Mondays-Thursdays until 23:00, Fridays-Saturdays until 00:00 and Sundays until 23:00.
 Distance from the Clock House to this premises is: 0.2 miles
 (Approximately a 4 minute walk).
- **Phoenix Live (Bar)** – 43 HARVEY CENTRE HARVEY CENTRE APPROACH, HARLOW, ESSEX, CM20 1XR:
 Sale of alcohol times are Mondays-Sundays until 00:00.
 Distance from the Clock House to this premises is: 0.3 miles
 (Approximately a 5 minute walk).
- **Riley's Snooker Club (Snooker Club)** – PHOENIX (RILEYS) SNOOKER CLUB PLUS LIBRARY EXTENSION CROSS STREET, HARLOW, ESSEX, CM20 1HA:
 Sale of alcohol times are Mondays-Sunday until 01:00.
 Distance from the Clock House to this premises is: 0.3 miles
 (Approximately a 6 minute walk).
- **Master Barista (Restaurant)** – UNIT 9 THE WATER GARDENS, SOUTH GATE, HARLOW, ESSEX, CM201AB:
 Sale of alcohol times are Mondays-Sunday until 22:00.
 Distance from the Clock House to this premises is: 0.4 miles
 (Approximately a 7 minute walk).
- **Harlow Playhouse (Theatre)** – PLAYHOUSE SQUARE, HARLOW, ESSEX, CM20 1LS:
 Sale of alcohol times are Mondays-Sunday until 02:00.
 Distance from the Clock House to this premises is: 0.4 miles
 (Approximately an 8 minute walk).
- **Five Guys (Restaurant)** – UNIT A3.4 CIVIC WALK COLLEGE SQUARE, HARLOW, ESSEX, CM20 1AQ:
 Sale of alcohol times are Mondays-Saturdays until 23:00 and Sundays until 22:30.
 Distance from the Clock House to this premises is: 0.4 miles
 (Approximately an 8 minute walk).
- **Nando's (Restaurant)** – NANDOS CHICKENLAND LTD CIVIC WALK COLLEGE SQUARE, HARLOW, ESSEX, CM20 1AQ:
 Sale of alcohol times are Mondays-Saturdays until 23:00 and Sundays until 22:30.
 Distance from the Clock House to this premises is: 0.4 miles
 (Approximately an 8 minute walk).

- **Pizza Express (Restaurant)** – UNIT A3 1 CIVIC WALK THE WATER GARDENS COLLEGE SQUARE, HARLOW, ESSEX, CM20 1AQ:
Sale of alcohol times are Mondays-Sunday until 00:00.
Distance from the Clock House to this premises is: 0.4 miles
(Approximately an 8 minute walk).



Premises Licence Summary Review

**The Clock House
11- 15 Adams House, The High, Harlow CM20 1BE**

Supplementary documentary information in support of summary review.

CONTENTS

- 1.0 Circumstances Leading to Review Application
- 2.0 Matters to take into consideration
- 3.0 Outcome Sought
- 4.0 Review of Interim Steps

Appendix A - Violent Crime incidents June 2021 to June 2022

Appendix B – Agreed Action Plans with venue

Appendix C – Licensed Premises near to The Clock House

Appendix D – Conditions and operating schedule etc. sought

1.0 CIRCUMSTANCES LEADING TO REVIEW APPLICATION

- 1.1 On the 22nd of June 2022, Essex Police made an application for a summary review of the premises licence of The Clock House, Harlow. This was because the frequency and seriousness of incidents taking place at or in the immediate vicinity of the premises had been rapidly increasing.

The most significant and recent of these were.

- a) On the 18th June 2022 around 03.15 a.m. police were called to a fight outside the premises where one person suffered a fractured skull and another a broken leg.
 - b) On the 28th May 2022 around 03.05 a.m. police were called to outside the premises and recorded 4 separate violent crimes which are being investigated.
 - c) On the 1st May 2022 around 03.27 a.m. police were called to outside the premises for what was described as a large fight. 4 separate violent crimes have been recorded and are being investigated.
 - d) On the 30th April 2022 around 03.00 a.m. police were called to a report of 40 persons fighting outside the premises. On arrival a report of a violent crime was recorded.
- 1.2 The most recent serious incidents have all taken place around closing time with allegations that patrons have been ejected and the venue's doors locked with door staff not taking active measures to peacefully disperse patrons. CCTV footage and footage from police officers' body worn video shows intoxicated patrons, fights spilling out from the premises onto the street outside and door supervisors failing to intervene.
- 1.3 In the twelve months to the 18th of June 2022, police recorded 28 violent incidents at the venue or immediately nearby (see **Appendix A**). In many of these incidents more than one person was injured. For this reason, Essex Police have significant concerns about how the premises is operated – including the levels of intoxication permitted at the venue, how its staff deal with intoxicated persons and the effectiveness of the management and door supervisors in controlling the venue. It is clear that the crime and disorder, public safety and public nuisance objectives of the Licensing Act 2003 have been undermined.
- 1.4 In an effort to deal with these issues the police have previously engaged with the premises management and the licence holder. For instance, in November 2021 following a meeting with the premises management, Essex Police suggested the venue should introduce an identity scan product as a condition of entry and all patrons should be searched after 23.00 hours; it was suggested a licence variation should be submitted by the venue. No such variation was submitted.

- 1.5 In December 2021 a virtual meeting was held with Stonegate management and police concerns were again raised and an action plan was agreed with Stonegate. Matters did not improve and in March 2022 the action plan was reviewed with a view to dealing with dispersal, training on intoxication and door supervisors remaining on duty for 30 minutes after the venue has closed to the public. This latest action plan is presented at **Appendix B** of the police submission.
- 1.6 In the opinion of the Chief Officer of Police the premises management have failed to implement agreed measures the police licensing officer, particularly those aspects relating to the prevention of intoxication, measures to disperse patrons and SIA door staff remaining in the vicinity of the premises once the premises has closed.
- 1.7 The premises currently advertises Friday and Saturday night events with a live DJ from 2100 - 0300 hours, free entry before 2130 hours, 2-4-1 cocktails all weekend and 2 bombs for £5. The incentive to arrive before 2130 (and to remain until 0300) together with the drinks promotions gives credence to the notion that the premises management aim to sell alcohol without regard to the level of intoxication of its patrons, the violent conduct of intoxicated patrons and the effect this has on the town centre.
- 1.8 Since its conversion from a Yates Wine Lodge pub, the venue has become a destination venue for persons from Harlow and north London - it is the only venue in the town centre open until 0300 and clearly this is having a detrimental effect on crime and disorder. The location and opening times of nearby venues is listed at **Appendix C** and clearly demonstrates that The Clock House is the only venue open after 01.00 a.m. which is not food led; thus, the violent crime taking place in its immediate vicinity is a consequence of the premises itself.
- 1.9 With a substantial increase in the number and severity of violent incidents and with the premises management having failed to take those actions previously suggested by the police to minimise the risk this premises presents - the police considered that immediate action by way of a summary/expedited review was necessary to impose interim steps to protect the public from immediate harm whilst other measures could be put in place after a full review hearing.

2.0 MATTERS TO TAKE INTO CONSIDERATION

- 2.1 Both the statutory guidance issued under section 182 of the Licensing Act 2003 and 'case law' provides the approaches that may be taken at a review of a premises licence.

2.2 For instance, the guidance provides that:

It is important to recognise that certain criminal activity or associated problems may be taking place or have taken place despite the best efforts of the licence holder *and the staff working at the premises* (our emphasis) and despite full compliance with the conditions attached to the licence. In such circumstances, the licensing authority is still empowered to take any appropriate steps to remedy the problems. The licensing authority's duty is to take steps with a view to the promotion of the licensing objectives and the prevention of illegal working in the interests of the wider community and not those of the individual licence holder (Paragraph 11.26).

(...) However, it will always be important that any detrimental financial impact that may result from a licensing authority's decision is appropriate and proportionate to the promotion of the licensing objectives and for the prevention of illegal working in licensed premises. But where premises are found to be trading irresponsibly, the licensing authority should not hesitate, where appropriate to do so, to take tough action to tackle the problems at the premises and, where other measures are deemed insufficient, to revoke the licence. (Paragraph 11.23)

- 2.3 Furthermore, as regards attaching conditions to a licence, case law provides additional guidance on balancing financial considerations and the need to promote the licensing objectives.
- 2.4 In the case of R (on application of Hope and Glory Public House Ltd) v City of Westminster Magistrates' Court and Others (2011) EWCA Civ 312, Lord Justice Toulson said:

"Licensing decisions often involve weighing a variety of competing considerations: the demand for licensed establishments, the economic benefit to the proprietor and to the locality by drawing in visitors and stimulating the demand, the effect on law and order, the impact on the lives of those who live and work in the vicinity, and so on. Sometimes a licensing decision may involve narrower questions, such as whether noise, noxious smells or litter coming from premises amount to a public nuisance. Although such questions are in a sense questions of fact, they are not questions of the 'heads or tails' variety. They involve an evaluation of what is to be regarded as reasonably acceptable in the particular location. In any case, deciding what (if any) conditions should be attached to a licence as necessary and proportionate to the promotion of the statutory licensing objectives is essentially a matter of judgment rather than a matter of pure fact."

- 2.5 The decision is important because it illustrates that licensed premises, and the activities that take place in those premises, exist in a dynamic environment and should not be looked at entirely in isolation. The effect on a range of factors such as crime and the quality of life for residents and visitors must be considered and not just the narrow consideration of the premises itself.
- 2.6 Thus, it is not only the interests of the premises licence holder, its staff and its customers that should be a consideration of the impact the venues method of operation has on the general public and the fear of crime within the night time economy.
- 2.7 The council's Statement of Licensing Policy, at paragraph 1.28 may assist. It states:

"Licensing is about the appropriate control of licensed premises, qualifying clubs, temporary events and the people who manage them or hold personal licences within the terms of the 2003 Act. Where relevant representations are made, the Council will make objective judgements as to whether it should attach conditions to a licence to secure achievement of the licensing objectives. Any conditions arising from the operating schedule, or as a result of representations, will primarily focus on the direct impact of the activities taking place at licensed premises on those attending the premises and members of the public living, working or otherwise engaged in normal activity in the area concerned. The conditions will cover matters that are within the control of individual licensees".

3.0 OUTCOME SOUGHT

- 3.1 In setting out the outcome that Essex Police seeks, the Chief Officer of Police is mindful that his original summary review application sought suspension of the premises licence 'to provide an opportunity to the premises licence holder to work with the police to agree operating hours, conditions and operating procedures'.
- 3.2 It is the police view that earlier undertakings given to the police and mitigations to identified risks were not followed through. Furthermore, the management took no steps to ensure its door supervisors took a proactive step in intervening in incidents and remaining in situ to assist with dispersal.
- 3.3 Thus, the licensing authority should take a twin approach to its decision making regarding the premises licence.
- a) The first approach is one of deterrence, to both this venue's management and the management of other Harlow venues, where a venue has failed to honour previous undertakings, shown an irresponsible approach to the intoxication of its patrons and thus contributed to serious crime and disorder.

- b) The second approach is one of looking forward to promoting the licensing objectives and, in particular, prevent crime and disorder and promote public safety.
- 3.4 That deterrence is an appropriate factor to consider upon a review of a premises licence, the case of *R (Bassetlaw District Council) v Worksop Magistrates' Court; [2008] WLR (D) 350* may be considered helpful. In this context considered before the High Court remedial measures (such as the imposition of additional conditions) were distinguished from legitimate deterrent (punitive) measures such as revocation or suspension. Its determination was that a licensing authority was not restricted solely to remedial action.
- 3.5 Thus, a suspension of the licence, as a deterrent, is a perfectly acceptable course of action for a licensing authority to take, despite Paragraph 11.20 of the Statutory Guidance issued under section 182 Licensing Act 2003 stating:
- "In deciding which of these powers to invoke (i.e. revocation, suspension, modifying licence conditions etc.), it is expected that licensing authorities should so far as possible seek to establish the cause or causes of the concerns that the representations identify. The remedial action taken should generally be directed at these causes and should always be no more than an appropriate and proportionate response to address the causes of concern that instigated the review."*
- 3.6 Deterrence (to poor management and a failure to abide by previous undertakings) is explicitly countenanced by Paragraph 11.23 of the same Guidance and, in serious circumstance such as these Essex Police might usually seek punitive action (licence suspension) alongside remedial action.
- 3.7 **However**, at the original interim steps hearing held on the 24th of June 2022, the sub-committee did suspend the premises licence, and this has served as a 'wakeup call' to the premises licence holder who has since engaged fully with Essex Police with a view to agreeing a way forward. It is most likely that the licence suspension has also served as a 'wakeup call' to other premises within Harlow of the consequences of failing to uphold the licensing objectives.
- 3.8 It is the view of Essex Police therefore that deterrence has been affected and so the sub-committee is now invited to consider solely those steps which are appropriate for supporting the licensing objectives. Essex Police does not seek revocation of the licence or further suspension.
- 3.9 To further promote the licensing objectives (the second approach), Essex Police has drawn up a list of modified conditions and opening/licensable activity hours (Appendix D) which it is believed will directly address the failings identified in its assessment of the incidents leading to this review.
- 3.10 Stonegate Pub Company, in discussion with Essex Police, have agreed this new operating schedule is appropriate and are keen to co-operate.

3.11 The Chief Officer of Police requests the following outcome at the full licensing hearing:

- a) Removal of the existing designated premises supervisor; and
- b) The hours of opening are modified so that on a Thursday the premises must shut by midnight, on a Friday and Saturday by 01.30 a.m. (and notable days) and on New Year's Eve by 04.00 a.m.; and
- c) The hours of licensable activity (all types) are modified so that these terminate at 11.30 p.m. on a Thursday, on a Friday and Saturday at 01.00 a.m. (and notable days) and on New Year's Eve at 03.30 a.m. with no exceptions for 'notable days'; and
- d) The conditions set out at Appendix D are imposed (and replace existing Annex 2 conditions of the licence).

To assist the sub-committee, Appendix D clearly sets out a) to d) in one document.

4.0 REVIEW OF INTERIM STEPS

- 4.1 The Chief Officer of Police requests interim steps remain in place until the expiration of the appeal period (or an appeal's determination).
- 4.2 In discussion with Stonegate Pub Company Ltd it has been agreed that all measures set out within Appendix D can be immediately implemented and that the venue already has (but has not used) the identity verification equipment sought by Essex Police.
- 4.4 Essex Police propose that revised interim steps are imposed, and these reflect matters set out in Appendix D (rather than the existing licence suspension).

APPENDIX A

Violent Crime Incidents June 2021 to June 2022

No.	Date /Time	Incident	Result
1	Sat 18 Jun 2022 03:22	Large fight outside whereby 1 male suffered a fractured skull and another a broken leg. Police were called to this by ambulance and treated the incident as an Affray.	Police arrested 2 males relating enquiries on going
2	Sat 28 May 2022 03:09	CCTV operator alert Police to a fight at the premises. Where a female has been carried away. Victim & friend pushed over and suffered a broken ankle.	1 x arrested for common assault. Numerous assaults were reported to police by victims/witnesses.
3	Sat 28 May 2022 02:17:27	CCTV operator alert Police to a fight at the premises. Male observed punching another male.	Victim sustained GBH level injuries (broken foot) Investigation still ongoing
4	Sun 22 May 2022 00:02	Named suspect struck customer causing common assault level injuries.	Victim wanted suspect ejected.
5	Sun 08 May 2022 20:16:43	Drunk male armed with a glass outside of the premises threatening people.	Male detained
6	Sun 01 May 2022 03:27	Large disturbance outside premises. Number of customers assaulted.	Police attended, 3 x ABH and 1 x Common assault recorded.
7	Sat 30 Apr 2022 03:02	40 persons fight at the premises was reported to police by staff. Member of the public reported that door staff did not intervene in the incident. BWV footage shows people congregating in Market Square no staff or door implementing dispersal policy.	1 x male arrested. Victim sustained ABH level injuries
8	Sun 03 Apr 2022 02:33:15	Victim reported while at the premises she was attacked by 5 suspects. It is alleged door staff did not intervene and refused to assist victim.	.
9	Sun 03 Apr 2022 02:33:15	Victim reported being assaulted while having a cigarette outside. Sustained ABH level injuries.	ABH & public order crime reports recorded. Suspect remains on bail.

10	Fri 25 Mar 2022 23:27:39	CCTV operator reported door staff had retrieved a machete from a male attempting entry.	Suspect arrested & convicted for offensive weapon.
11	Sat 19 Mar 2022 21:36:44	Male assaulted at the premises receiving a gash to the head. Staff confirmed that the male was assaulted and that a security guard from the premises took him to hospital.	No update
12	Fri 11 Mar 2022 23:44	Victim reported whilst in the toilet a security guard kicked in the toilet door which hit the victim in the head wrongly believing he was using drugs.	Common assault crime report recorded.
13	Sun 06 Mar 2022 03:22	While at premises victim got into an altercation with another group. While outside was assaulted and received a fractured eye socket.	GBH crime report recorded
14	Sat 05 Mar 2022 02:52	Staff reported that a female entered back of house and assaulted staff, manager and 2 members of door staff. Staff member and Manager were pushed by the female.	2 x Common Assault reports recorded
15	Sun 06 Feb 2022 03:51	Female rugby tackled to the ground inside the premises sustaining ABH level injuries (bruised ribs)	ABH crime report completed. Suspect not identified
16	Sat 05 Feb 2022 01:36	Victim & her husband were assaulted by an unknown male sustaining ABH level injuries (bleeding from the mouth & arm)	ABH crime report completed. Suspect not identified
17	Sat 29 Jan 2022 01:25	Suspect assaulted door staff as a result of being charged for entry into the premises	Common assault crime report recorded. Community resolution administered.
	Thur 27 Jan 2021	Mandatory COVID passes for nightclubs rescinded. Face coverings indoors no longer legal requirement	Premises recommenced full opening hours
18	Sun 23 Jan 2022 21:23	15-20 group at the premises causing a disturbance due to staff forgetting to take payment when the drink order was made. Police stated that all members of the group were highly intoxicated. No door staff were on duty at the premises.	
19	Sat 22 Jan 2022 01:03	Unconscious female outside of premises. Investigation revealed fight had happened inside of the premises and spilled outside. Resulting in GBH	GBH crime report recorded. Suspects not identified

		level injuries. (Knocked unconscious and head stamped on) Noted by attending officers no sign of dispersal nor door staff outside of the premises.	
20	Sat 15 Jan 2022 01:03	Victim reported a glass had been thrown at her causing a graze to her head. Attending Officer's BWV footage shows no door staff guards dispersing groups of customers outside of the premises	ABH crime report recorded. Suspect not identified
21	Fri 11 Jan 2022 20:46:50	Reports of a male armed with a broken bottle threatening persons. Police attended and located the male who had a cut on his cheek. He confirmed that there was a fight outside of the premises.	None available
	Wed 15 Dec 2021	Mandatory COVID passes for nightclubs introduced.	Venue began closing at 01.00 hours.
22	Sat 05 Dec 2021	Victim while at the bar area, unconnected fight broke out where a glass was thrown striking the victim in the face causing a cut to her lip and under her eye.	Suspect arrested for GBH and remains on bail.
23	Fri 03 Dec 2021 23:54	Intoxicated suspect has assaulted victim outside premises ABH level injuries (kicked & punched)	ABH Crime report completed. Suspect remains unidentified
24	Sat 30 Oct 2021 03:15	Female attacked by a male after his advances were rejected. Victim was headbutted ABH level injuries (cut & swollen lip)	Suspect arrested.
25	Sat 02 Oct 2021 03:16	While in public bar area, male unzipped his trousers put his hands down his underwear and rub his genitalia while staring at the victim. Act of outraging public decency	Crime report completed, following investigation suspect not identified.
26	Sat 04 Sept 2021 22:05	Cross allegation 2 x intoxicated females fighting outside. ABH level injuries sustained (cut & bruised lips)	ABH crime report completed. Suspects interviewed.
27	Sat 24 Jul 2021 02:11	Male was punched to the floor and kicked sustaining ABH level injuries (bruised right eye). As part of a larger ongoing disturbance involving 30 other customers. 2 suspects arrested & interviewed.	3 x ABH & 1 x common assault crime report created from this one incident. 1 x suspect remains on bail.

	Mon 19 Jul 2021	COVID restrictions rule of 6 indoors or two households introduced. Night Clubs reopen.	
28	Sat 12 Jun 2021 01:30	While outside victim was punched in the face sustaining ABH level injuries (Cuts & bruising) Suspect identified.	Evidential difficulties as aggressor could not be established. CCTV not operating fully.

APPENDIX B**LICENSED PREMISES ACTION PLAN (Phase 1)**

Action Plan amended on 02/03/2022 – following review of previous action plan

Licence Number: Harlow/Prem/ 0008/29	Premises Name: The Clock House Premises THE CLOCK HOUSE 11-12A ADAMS HOUSE EAST GATE, HARLOW, Address: ESSEX, CM20 1BD	Date range of issues: January 2022-Present Review date: May 2022
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Issue	Specific realistic agreed actions & how compliance will be monitored, achieved and maintained -	Timeframe
Most disorders taking place between 00:00-03:30	No entry or re-entry after 01:00 save for bona fide customers who have used the designated smoking area.	Immediately. Premises was back open until normal time due to COVID restrictions being lifted.
Serious incident where customer had a glass thrown at her causing GBH level injuries	Drinks must only be served in polycarbonate/plastic containers; save with the exception of bottles of champagne or spirits/wine supplied by waiter/waitress service to tables. Customers shall not be permitted to leave their table carrying any such glass bottles. Polycarbonates are to be used on Fridays, Saturdays and Bank holidays.	To continue.
So that customers know who the security team is and can be identified. Will act as a deterrent	All SIA licensed door supervisors engaged at the premises for the purpose of supervising customers outside must wear high visibility jackets/vests. (Reason being difficult from BWV to establish who is customer and who is door staff.)	To continue.
Suspects can be identified if there are incidents of crime and disorder	All persons entering the premises after 2100 hours on Fridays and Saturdays (until 03:00 the following morning) will have their photographic ID scanned and recorded with a real-time image of them. This data shall be provided to Police upon lawful request. Failure to provide ID will result in refused entry. (Reason being - Recent incidents have resulted in suspects/customers not being identified).	To be in place before review in May
Prevent people bringing in drugs and weapons to the premises	Door staff to search patrons on entry.	Door staff to continue to search patrons in line with policy – LICENSING NEED TO BE SEND THIS POLICY. HAVE CHASED.
This is due to numerous incidents taking place outside of	Staff will be retrained on the dispersal policy every 6 months. This will be recorded and available inspection by the police or local authority.	Immediately.

the premises around closing time. BWV shows staff not encouraging people to leave the area.		
Incidents at the premises very much rely upon police resources	<ul style="list-style-type: none"> On Fridays - The premises licence holder will ensure that a minimum 4 SIA licensed door supervisors will be on duty at the premises from 21:00 until 30 minutes after the premises closes to the public. On Saturdays - The premises licence holder will ensure that a minimum 4 SIA licensed door supervisors will be on duty at the premises from 21:00 until 30 minutes after the premises closes to the public. During non-standard timings - The premises licence holder will ensure that a minimum 4 SIA licensed door supervisors will be on duty at the premises from 21:00 until 30 minutes after the premises closes to the public. 	The premises implemented this and have been using 4 door staff on Fridays and Saturdays over the past couple of weeks.

- Retraining on challenge 21 and intoxication to be completed – continue in line with company policy.
- Door Staff to continue to use body BWV – to continue in line with company policy.
- Increase in Area Manager visits to the pub on a Friday and Saturday - to continue.
- Ensure kitchen knives are removed when kitchen closes and placed in office - to continue.

Name of DPS/ Premises Licence Holder	Signature of DPS/Premises Licence Holder Representative	Date	Name of Police Representative
REDACTED		02/03/2022	REDACTED

Distribution:	Police + Licensing Authority + Premises Licence Holder + DPS + Manager of premises (if any)
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APPENDIX C

The below premises are situated within Harlow Town Centre, opening times are shown for comparison with The Clock House opening hours:

- **P5 Lounge (Restaurant)** – 17 EAST GATE, HARLOW, ESSEX, CM20 1HP:
Sale of alcohol times are Mondays-Wednesdays until 23:30, Thursdays until 01:00, Fridays-Saturdays until 01:30 and Sundays until 23:30.
Distance from the Clock House to this premises is: 325ft
(Approximately a 1 minute walk).
- **Greek Flavours (Restaurant)** - 3 EAST GATE, HARLOW, ESSEX, CM20 1HP:
Sale of alcohol times are Mondays-Sundays until 00:30.
Distance from the Clock House to this premises is: 0.1miles
(Approximately a 2 minute walk).
- **Amber Restaurant (Restaurant)** – 4 THE ROWS, HARLOW, ESSEX, CM201BX:
Sale of alcohol times are Mondays-Thursdays until 23:00, Fridays-Saturdays until 01:00 and Sundays until 23:00.
Distance from the Clock House to this premises is: 0.2 miles
(Approximately a 3 minutes walk).
- **Yuces (Restaurant)** - 1 THE ROWS, HARLOW, ESSEX, CM20 1BX:
Sale of alcohol times are Mondays-Wednesdays until 01:00, Thursdays until 03:00, Fridays-Saturdays until 04:00 and Sundays until 02:00.
Distance from the Clock House to this premises is: 0.2miles
(Approximately a 4 minute walk).
- **William Aylmer (Pub)** - AYLMER HOUSE KITSON WAY, HARLOW, ESSEX, CM20 1DG:
Sale of alcohol times are Mondays-Thursdays until 00:30, Fridays and Saturdays until 01:00 and Sundays until 00:30.
Distance from the Clock House to this premises is: 0.2 miles
(Approximately a 4 minute walk).
- **King Du (Restaurant)** - 1-3 WESTGATE HOUSE WEST SQUARE, HARLOW, ESSEX, CM20 1JJ:
Sale of alcohol times are Mondays-Wednesday until 00:00, Thursdays until 01:00, Fridays-Saturdays until 02:00 and Sundays until 00:00.
Distance from the Clock House to this premises is: 0.2 miles
(Approximately a 4 minute walk).

- **Harlow Bowl (Bowling Alley)** – 32B TERMINUS STREET, HARLOW, ESSEX, CM20 1EY:
Sale of alcohol times are Mondays-Thursdays until 23:00, Fridays-Saturdays until 00:00 and Sundays until 23:00.
Distance from the Clock House to this premises is: 0.2 miles
(Approximately a 4 minute walk).
- **Phoenix Live (Bar)** – 43 HARVEY CENTRE HARVEY CENTRE APPROACH, HARLOW, ESSEX, CM20 1XR:
Sale of alcohol times are Mondays-Sundays until 00:00.
Distance from the Clock House to this premises is: 0.3 miles
(Approximately a 5 minute walk).
- **Riley's Snooker Club (Snooker Club)** – PHOENIX (RILEYS) SNOOKER CLUB PLUS LIBRARY EXTENSION CROSS STREET, HARLOW, ESSEX, CM20 1HA:
Sale of alcohol times are Mondays-Sunday until 01:00.
Distance from the Clock House to this premises is: 0.3 miles
(Approximately a 6 minute walk).
- **Master Barista (Restaurant)** – UNIT 9 THE WATER GARDENS, SOUTH GATE, HARLOW, ESSEX, CM201AB:
Sale of alcohol times are Mondays-Sunday until 22:00.
Distance from the Clock House to this premises is: 0.4 miles
(Approximately a 7 minute walk).
- **Harlow Playhouse (Theatre)** – PLAYHOUSE SQUARE, HARLOW, ESSEX, CM20 1LS:
Sale of alcohol times are Mondays-Sunday until 02:00.
Distance from the Clock House to this premises is: 0.4 miles
(Approximately an 8 minute walk).
- **Five Guys (Restaurant)** – UNIT A3.4 CIVIC WALK COLLEGE SQUARE, HARLOW, ESSEX, CM20 1AQ:
Sale of alcohol times are Mondays-Saturdays until 23:00 and Sundays until 22:30.
Distance from the Clock House to this premises is: 0.4 miles
(Approximately an 8 minute walk).
- **Nando's (Restaurant)** – NANDOS CHICKENLAND LTD CIVIC WALK COLLEGE SQUARE, HARLOW, ESSEX, CM20 1AQ:
Sale of alcohol times are Mondays-Saturdays until 23:00 and Sundays until 22:30.
Distance from the Clock House to this premises is: 0.4 miles
(Approximately an 8 minute walk).

- **Pizza Express (Restaurant)** – UNIT A3 1 CIVIC WALK THE WATER GARDENS COLLEGE SQUARE, HARLOW, ESSEX, CM20 1AQ:
Sale of alcohol times are Mondays-Sunday until 00:00.
Distance from the Clock House to this premises is: 0.4 miles
(Approximately an 8 minute walk).

APPENDIX D

OUTCOME SOUGHT AT FULL REVIEW HEARING

That the opening hours and hours of licensable activity are reduced, the DPS removed and conditions modified or imposed as below.

1. Opening Hours

It is proposed the opening hours on a Thursday to Saturday night are reduced to:

Thursday – 0700 – Midnight

Friday and Saturday (and ‘notable days’ save New Year’s Eve) 0700 – 0130

New Year’s Eve 0700 – 0400

2. All Licensable Activity

It is proposed the premises hours of licensable activity on a Thursday to Saturday night are reduced to:

Thursday – 1000 – 2330

Friday and Saturday (and ‘notable days’ save New Year’s Eve) – 1000 – 0100

New Year’s Eve – 0700 - 0330

3. That the Designated Premises Supervisor is Removed

4. Essex Police propose that all existing conditions are replaced by the conditions set out overleaf.

General – all four licensing objectives

No	Condition
1	After 21:00 on Friday, Saturday (and on non-standard timing days and New Year's Eve) there shall be a personal licence holder on duty on the premises when alcohol is offered for sale.
2	A Clubscan/IDSCAN or similar system shall be operated at the premises. All persons entering the premises when SIA door supervisors are required to be present as a condition of the licence must provide verifiable ID and have their details recorded on the system.
3	An individual may not supply alcohol unless that individual has the written consent of the Designated Premises Supervisor or other employed Personal Licence Holder. A written record of this consent will be retained on the premises at all times when such an individual supplies or proposes to supply alcohol and be made available immediately upon reasonable request of the police or licensing authority.
4	Essex Police shall be provided with 21 days' notice where an event is to be held which is organised by an external promoter or is promoted/advertised to the public by an external promoter. This notice shall include full details of the nature of the event and the promoter and be e-mailed to the central police licensing team (the address of which appears on the Essex Police website).

Prevention of Crime and Disorder

Number	Condition
5	The premises shall have installed and maintain a closed circuit television surveillance (CCTV) system that at all times complies with the below requirements: <ol style="list-style-type: none"> i. CCTV will be provided in the form of a recordable system, capable of providing pictures of evidential quality in all lighting conditions particularly facial recognition; ii. CCTV cameras shall cover all entrances and exits and all areas where the sale of alcohol takes place; iii. Equipment must be maintained in good working order, be correctly time and date stamped, recordings must be kept in good working order and kept for a minimum period of 31 days; iv. At all times, whilst the premises is open for licensable activities, there are members of staff able to immediately provide viewable copies of recordings to the police or licensing authority staff upon reasonable request; v. The recording equipment and data storage devices shall be kept in a secure environment;

Number	Condition
	vi. An operational daily log report must be maintained endorsed by signature, indicating the system has been checked and is compliant: in the event of any failure, this will be recorded immediately.
6	Signs must be displayed at all entrances and exits advising customers that CCTV is operating at the premises and shall be a minimum size of 200 x 148 mm and clearly legible at all times when the premises conducts licensable activities.
7	<p>An incident log shall be kept at the premises, and made immediately available to police or licensing authority staff upon reasonable request.</p> <p>The log must be completed as soon as is possible and within any case within 4 hours of the occurrence and shall record the following:</p> <ul style="list-style-type: none"> a) all crimes reported to the venue b) all ejections of patrons c) any complaints received concerning crime and disorder d) any incidents of disorder e) all seizures of drugs or offensive weapons f) any faults in a CCTV system, searching equipment or scanning equipment mandated as a condition of the licence <p>The incident log shall either be electronic or maintained in a bound document with individually numbered pages and be retained for at least 6 months from the date of the last entry.</p>
8	<p>Where SIA licensed door supervisors are used at the premises a record shall be maintained (on the premises) which is legible and details:</p> <ul style="list-style-type: none"> i. The day and date when door supervisors were deployed; ii. The name and SIA registration number of each door supervisor on duty at the premises; and iii. The start and finish time of each door supervisor's worked duty period. <p>This record shall be retained on the premises for 31 days and be immediately provided to police or licensing authority staff upon reasonable request.</p>
9	Where SIA licensed door supervisors are employed at the premises (either directly or via a third party) a check of the current validity of each door supervisor's licence shall be conducted via the SIA website at the commencement of employment at the premises and monthly thereafter and recorded in a log.

Number	Condition
	This log shall be retained for at least 6 months after the last recorded check and be immediately provided to police or licensing authority staff upon reasonable request.
10	<p>On any occasion where the premises conducts licensable activities past midnight, at least 4 SIA licensed door supervisors must be on duty from 21:00 hours until at least 30 minutes after the premises closes.</p> <p>At all other times the premises is required to risk assess the requirement to deploy SIA door supervisors.</p>
11	<p>On any occasion where the premises conducts licensable activities past midnight at least 50% of persons entering or re-entering the premises shall after 22:00 hours be searched by a SIA licensed door supervisor for drugs and concealed weapons.</p> <p>Prominent signs (minimum size 200 x 148 mm) that searches are conducted shall be displayed at all entrances and be legible to prospective patrons whilst the premises is open for licensable activities.</p>
12	At all times when SIA licensed door supervisors are required to be present as a condition of the licence, SIA licensed door supervisors shall supervise any queue to enter the premises that forms outside the premises.
13	All SIA licensed door supervisors engaged at the premises for the purpose of supervising or controlling queues or customers must wear high visibility jackets or vests.
14	<p>At all times, admission to the premises shall remain under the exclusive control of the premises' management and staff and any SIA licensed door supervisors deployed shall be hired (directly or indirectly) by the premises licence holder, designated premises manager or some other responsible person directly involved in the management of the premises.</p> <p>This requirement exists even where:</p> <ul style="list-style-type: none"> i. The premises is hired/used by independent promoters; or ii. An arrangement exists with an independent promoter who arranges an event that includes admission to the premises.
15	The premises shall have in place and operate a zero-tolerance policy with regard to the use/possession of controlled drugs and psychoactive substances and advertise the same within the premises on posters and similar means.

Number	Condition
	<p>This policy shall specifically include but not be limited to:</p> <ul style="list-style-type: none"> i. Searching practices upon entry; ii. Dealing with patrons suspected of using drugs on the premises; iii. Scrutiny of spaces including toilets or outside areas; iv. Clear expectations of staff roles (including the DPS, managers/supervisors and door supervisors); v. Staff training regarding identification of suspicious activity and what action to take; vi. The handling of items suspected to be illegal drugs or psychoactive substances vii. Steps taken to discourage and disrupt drug use on the premises viii. Steps to be taken to inform patrons of the premises drug policy/practices <p>A copy of this policy document shall be lodged with the police and licensing authority.</p>
16	<p>During the period in which the premises is open for licensable activities after 21:00 hours, toilets shall be checked on at least an hourly basis for the purpose:</p> <ul style="list-style-type: none"> a) of detecting and deterring the use of controlled drugs and psychoactive substances; and b) maintaining public safety. <p>A record of these checks shall be maintained with the date, time, and condition of the toilets and staff member conducting the check.</p> <p>These records shall be made contemporaneously, retained at the premises for at least 3 months and made available immediately upon demand to police or licensing authority staff.</p>
17	<p>A suitable drugs safe/cabinet shall be fitted and any seized items shall be deposited in it. The safe shall be installed at the main entrance or otherwise agreed with Essex Police and only the police shall have the access keys. Any seized items shall be placed in a clear bag with a label stating the circumstances of why it is in the safe.</p>

Public Safety

Number	Condition
18	<p>At all times when SIA registered door supervisors are required as a condition of the licence: no persons shall be permitted to take bottles, glasses or drinking vessels (other than plastic/polycarbonate/paper etc. vessels) from the premises.</p> <p>Conspicuous signage (of a minimum size of 200mm x 148 mm) shall be displayed, at each ingress/egress point explaining this policy.</p>

Prevention of Public Nuisance

Number	Condition
19	Clear and legible notices must be prominently displayed at any area used for smoking requesting customers to respect local residents and use the area quietly.
20	<p>When SIA door supervisors are required to be on duty as a condition of the licence, no persons shall be admitted or re-admitted after midnight to the premises except for persons who have temporarily left the premises to smoke.</p> <p>Notices to that effect (of a minimum size of 200mm x 148mm) will be displayed at the premises' exits.</p>
21	There shall be a 30 minute period where music volume is reduced and lighting increased before the end of the provision of live or recorded music.
22	Except when being used for entry or egress by a patron, all external windows and doors shall be kept shut after 23:00 hours or the commencement of live or DJ led recorded music, whichever is earliest.
23	<p>A written dispersal policy will be formulated and provided to the police and licensing authority which amongst other things details:</p> <ul style="list-style-type: none"> • How patrons leaving the premises shall be directed away from the premises; • How patrons will be informed of the services of taxi and private hire operators; • What staff will be responsible for supervising those leaving the premises and how they will supervise such persons; • Any 'wind' down periods; • Methods to prevent re-entry to the premises; • How bottles and glasses will be prevented from being removed from the premises at closing time.

Protection of Children from Harm

Number	Condition
24	A Challenge 25 scheme shall be operated, whereby any person who appears to be under the age of 25 years of age is required to produce on request an item which meets the mandatory age verification requirement (photo, name, date of birth and either a holographic mark or ultraviolet feature) and is either a: <ul style="list-style-type: none"> • Proof of age card bearing the PASS Hologram; • Photocard driving licence; • Passport; • Ministry of Defence Identity Card; or • Otherwise provided by future legislation.
25	The premises shall clearly display signs at each point of sale and in areas where alcohol is displayed advising customers that a 'Challenge 25' policy is in force. At the point of sale, such signs shall be a minimum size of 200mm x 148mm.
26	All staff engaged in the sale or supply of alcohol on the premises shall have received training in relation to the protection of children from harm (including under-age sales), how to recognise drunkenness and the duty not to serve drunk persons. Refresher training shall be carried out at least every six months. Training records shall be kept on the premises (or otherwise be accessible on the premises) for a minimum of 12 months and made immediately available to police, trading standards or licensing authority staff upon reasonable request.
27	After 21:00 hours, no person under the age of 18 years of age shall be permitted to enter or remain on the premises unless they are accompanied by an adult when the sale or supply of alcohol takes place; save to enter/exit residential parts of the building.

Miscellaneous

28	All door supervisor(s) supervising the entrance to the premises will wear Body Worn Video Cameras (BWV). Recordings of BWV shall be retained for a minimum of 31 days and be made available to Essex Police or an authorised officer of the licensing authority upon reasonable request. Door supervisors will be required to activate the recording function of such devices under the following conditions: <ol style="list-style-type: none"> 1. Any use of force situations; 2. When it may be reasonably supposed a use of force situation is imminent;
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| | <ol style="list-style-type: none">3. When conducting a non-intimate consensual search as a condition of entry;4. When dealing with an individual who is making threats of violence toward any other person; or5. Initial scene capture where a criminal offence appears to have taken place. |
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IN THE MATTER OF THE LICENSING ACT 2003

**RE: THE CLOCK HOUSE, 11-15 ADAMS HOUSE, THE HIGH, HARLOW, ESSEX,
CM20 1BD**

24 JUNE 2022

**DECISION NOTICE OF THE
LICENSING SUB COMMITTEE
OF HARLOW DISTRICT COUNCIL**

CONSTITUTION OF COMMITTEE:

Cllr Andrew Johnson (Chair)
Cllr Nancy Watson
Cllr Clive Souter

NAMES OF OTHERS PRESENT:

- (1) FOR THE LICENSED PREMISES:** Graeme Cushion
- Solicitor for the Respondent
Paul Wright
- Director of Licensing, Stonegate Pub Company Limited
- (3) FOR ESSEX POLICE:** Gordon Ashford – Licensing Manager
Kelsey Dott – Licensing Officer
- (4) FOR THE LICENSING AUTHORITY:** Adam Sherwood –Principal Licensing Officer
- (5) OTHERS:** Hannah Criddle - (Clerk to Sub Committee)
Marcus Croskell - Legal Advisor to the Sub Committee

DECISION

1. On 22.06.22, Harlow District Council ('the Council') received an application under s.53A of the Licensing Act 2003 ('the Act') from Essex Police for a review of the Premises Licence (premises licence no. HARLOW/PREM/0008/29) of The Clock House, 11-15 Adams House, The High, Harlow, Essex, CM20 1BD ('The Clock House') issued by the Council. The Premises Licence for The Clock House was first issued on 08.07.05 and then reissued on 09.01.18.

2. The Premises Licence holder is the Stonegate Pub Company Limited, Porter Tun House, 500 Capability Green, Luton, LU1 3LS (company no. BR014816) and the Designated Premises Supervisor is Ms Claire Mevo.
3. The application for review from Essex Police has been made under s.58A of the Act following concerns that The Clock House are associated with serious crime and disorder. The application was prepared by Kelsey Dott and included a certification by Superintendent Barber.
4. Members of the Licensing Sub Committee considered the application for review and determined whether any of the following interim steps were required under s.53B of the Act for the promotion of the licensing objectives:
 - i) the modification of the conditions of the premises licence;
 - ii) the exclusion of the sale of alcohol by retail from the scope of the licence;
 - iii) the removal of the designated premises supervisor from the licence;
 - iv) the suspension of the licence.
5. The application states for a period in excess of six months, Essex Police has received reports of serious crime and disorder at and associated with The Clock House. It was highlighted that the frequency and seriousness of these incidents had been rapidly increasing with the most serious on 18.06.22 noted below. Oral representations from Mr Ashford noted that the escalation gives rise to concern on behalf of Essex Police that such conduct if allowed to persist may lead to a fatality.
6. In particular, Essex Police noted 17 incidents of recorded violent crime between December 2021 and 18.06.22 with the following incidents highlighted for the attention of the Members of the Sub Committee:
 - i) 18.06.22 at 03:15 hours – Officers were called to a fight outside the premises where one party suffered a fractured skull and had to be placed by medical staff into a medical coma (non-life threatening). The second individual who was identified at the hearing by Mr Ashford as the assailant broke his leg in the assault.
 - ii) 28.05.22 at 03:05 hours - Officers were called to the area outside The Clock House

- where four separate violent crimes were recorded and are currently being investigated;
- iii) 01.05.22 at 03:27 hours - Officers were called to the area outside The Clock House following reports of a 'large fight.' Four separate violent crimes were recorded and are currently being investigated;
 - iv) 30.04.22 at 03:00 hours - Officers were called to the area outside The Clock House following reports of 40 people fighting outside the premises. On arrival a violent crime was recorded.
7. It was of note that the most serious incidents have occurred in or around closing time of this late-night venue in a locality where there very other limited late-night establishments.
8. Essex Police state (and this was accepted by Mr Cushion for Stonegate Pub Company Limited) that there has been a failure of management of the venue allowing intoxicated patrons to drink to excess encouraged by drinks promotions. Essex Police go further and stated that they consider that the door team fails to engage with patrons in and around closing time and have allowed violent crime and disorder to take place outside the venue without intervening.
9. Essex Police have told the Sub Committee that they have been attempting to work with operators and management of The Clock House to assist them better manage their patrons both in terms of their intoxication and dispersal. A meeting was held in or around November 2021 between the parties, but matters did not improve in the view of Essex Police. A further two meetings occurred in December 2021 and March 2022 with an action plan agreed. However, the Members were told that the management of the venue did not change its approach and the conduct noted in 2021 has continued and in their view escalated.
10. The Sub Committee notes the oral representations of Stonegate Pub Company Limited and the concession by Mr Cushion that pending any negotiations between the Premises Licence Holder and Essex Police, the Premises Licence should be suspended. Mr Cushion informed the Members that Stonegate Pub Company Limited had already taken action by shutting The Clock House voluntarily upon receipt of the application and has remained closed since whilst it conducts its own internal investigation of the matter.

11. Members have considered all the evidence before them and listened to the oral representations of the parties and are concerned by the pattern of violent crime and disorder associated with The Clock House and escalation of the same. They consider that the violent conduct is of sufficient severity to be considered a serious crime.
12. Members have determined to suspend the premises licence with immediate effect until the full review hearing.
13. Members considered all other interim steps available to them as set out paragraph 4 above but thought them inappropriate given the serious escalation in violence, the prolonged period over which the incidents of violence have occurred, the intervention prior to this application by Essex Police on three occasions to mitigate the problem which has been ineffective and the observation that the poor culture and management within the operation of this particular public house appears systemic.
14. Members considered that the escalation of violent crime and disorder was sufficient to warrant intervention and in particular suspension. The recent incident on 18.06.22 raises a real concern that there will be further incidents with a risk of serious harm and/or a fatality without intervention by the Sub Committee. Further and in addition, the Members had regard to the financial detrimental impact that may result from the decision. However, the decision to suspend the licence is a proportionate step to tackle the problem arising at The Clock House.
15. At this time, the Sub Committee considered that taking these factors together, a suspension of the licence is the only option to achieve change in the management of the licensed premises.

I agree this is a true and accurate record of our decision.

Signed and dated on 27.06.22



Councillor Andrew Johnson – Chair of the Licensing Subcommittee

From: [REDACTED]
Sent: 23 June 2022 22:16
To: Licensing
Subject: Licence Suspension Notice in The Clock House window

Dear Sir or Madam

I would like to have clarification why the public house called "The Clock House" in Market Square, Harlow has, at overnight notice, been temporarily closed by police action in "review" of their drinks licence (as a note states on the window). I am a regular customer of some years standing (or rather sitting!) in the pleasant surroundings of this hostelry from actually the day it first opened as "Yates" many years ago. Although I am mainly an afternoon and sometimes early evening drinker there in all that time I have rarely felt threatened or scared to be in the place – quite the opposite – I quite like the friendly atmosphere of staff and customers that is generally found in there.

I note that there was trouble in the form of a large fight in the region OUTSIDE the premises last weekend. Well, as you should know, Market Square has been the scene of many troubles over the years I have lived in Harlow, including murders which were committed BEFORE there was any licensed premises in the area (apart from "The Painted Lady" on the other entrance to the Town centre). There was also up to two nightclubs in the Town centre in previous years which had their share of problems but I do not remember any of those organisations having their licence suspended because of this. Indeed I have been inside "The Clock House" when staff have responsibly been monitoring local known troublemakers through the windows and reporting them to other local premises and the police of the progress of what they could be up to. I got the impression that the response from the police was often very tardy in responding to these circulated information calls.

The premises also has security guards at appropriate times that deal effectively with any potential trouble. As for lawbreaking – well I have not directly witnessed any while I have enjoyed a drink within. I have seen plenty out through the windows that for some reason do not get the policing attention that maybe there should be. Therefore I do not understand this closure of a community asset (and we do not have too many of them in Harlow these days!) and I petition you to overturn this closure as soon as possible.

And also to compensate the business and staff for any financial losses they will have occurred. If this premises has to close because of this present action it will be another nail in the coffin of Harlow Town Centre.

Yours sincerely

[REDACTED] Moore

[REDACTED]

From: [REDACTED]
Sent: 23 June 2022 16:17
To: Licensing
Subject: Closure of the Clockhouse under section 53a

Dear Sir/Madam

I strongly object to the police closing the Clock House, due to anti-social behaviour. I am a regular afternoon drinker in the Clock House and have not witnessed any major problems in the pub. A lot of drunks gather in the Market Square, but this is nothing to do with the Clock House and has mainly been facilitated by the concrete seating put there by Harlow Council.

I rarely see any police patrolling the town centre. Maybe if they did, it would cut down on the anti-social behaviour and the drug dealing, in that part of town. Shutting down a pub is not the answer as it is a hub of the community. Will they shut down Wetherspoons next?

Please advise the police to do their job, rather trying to close down businesses that are already struggling, due to covid and the current economic situation.

Yours Faithfully

[REDACTED] Vogl